

FIXER STATION LLC

PRIVACY POLICY V3.0

(Managed Marketplace – Clickwrap Version)

Version 3.0 | Effective Date: 09/25/2026

Company: Fixer Station LLC, a Texas limited liability company

User: Any individual or business entity accessing or using the Platform

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ARTICLE I

Introduction & Scope

1.1 This Privacy Policy governs the collection, use, disclosure, and protection of personal information in connection with use of the Fixer Station managed marketplace platform, including the web portal and the iOS and Android mobile applications (the “Platform”).

1.2 Fixer Station operates a technology-enabled marketplace that connects independent service providers (“Fixers”) with commercial and residential clients (“Clients”). Fixer Station provides platform, coordination, and administrative functions and does not directly perform field services.

1.3 By accessing the Platform, creating an account, or electronically accepting this Policy, User acknowledges and agrees to the terms contained herein.

ARTICLE II

Categories of Information Collected

2.1 Information Provided by Users

We may collect:

- (a) full name
- (b) email address
- (c) telephone number
- (d) business details (if applicable)
- (e) service location information
- (f) communications and chat messages
- (g) uploaded documentation
- (h) work authorization attestations and government-issued identification, such as a driver’s license (Fixers)
- (i) tax information processed via QuickBooks
- (j) licensing and compliance documentation, including certificates of insurance, policy effective and expiration dates, coverage information, and additional insured, primary and non-contributory, and waiver of subrogation documentation where provided

2.2 Automatically Collected Information

We may collect:

- (a) IP address
- (b) device type
- (c) browser type
- (d) log files and timestamps
- (e) usage metadata
- (f) device identifiers and push notification tokens
- (g) location information, if you enable location permissions on your device
- (h) photos you capture or upload through the app’s camera or photo library access

2.3 Fixer Station does not directly store full credit card numbers or Social Security numbers. Identification that Service Providers upload to their profiles is stored securely on the Platform and used only for identity verification.

ARTICLE III

Use of Information

3.1 Information may be used to:

- (a) facilitate marketplace transactions
- (b) process payments
- (c) administer background screenings
- (d) maintain tax compliance
- (e) generate invoices and estimates
- (f) improve Platform functionality
- (g) comply with legal obligations
- (h) verify licensing and insurance compliance for Platform eligibility and risk management
- (i) facilitate access to third-party insurance brokers or carriers when a User requests insurance options through the Platform

Information provided by Service Providers may be shared with licensed third-party insurance brokers for the purpose of facilitating insurance applications, quotes, and policy management, where applicable.

ARTICLE IV

AI & Automated Processing Disclosure

4.1 Fixer Station may use artificial intelligence tools to:

- (a) generate job summaries
- (b) refine invoice descriptions
- (c) estimate service cost ranges
- (d) review job photos for documentation completeness and administrative review
- (e) detect incomplete documentation

4.2 AI tools assist administrative functions only. Final billing and service determinations remain subject to human oversight.

4.3 No automated decisions producing legal or similarly significant effects are made without human review.

4.4 Fixer Station may use third-party artificial intelligence tools and vendors, as updated from time to time, to support the administrative functions described in this Article.

ARTICLE V

Marketplace Data Sharing

5.1 Client information necessary to complete a job may be shared with the assigned Fixer.

5.2 Independent Service Provider profile information may be shared with Clients upon job acceptance.

5.3 Independent service providers operate as independent contractors, are separate business entities, and are responsible for their own service performance and jobsite conduct.

5.4 Fixer Station may share limited Service Provider information with third-party insurance providers for the purpose of facilitating insurance access through the Platform.

5.5 Insurance and compliance documentation, including certificates, policy details, and endorsements where provided, may be shared with third-party brokers, agents, insurers, carriers, or verification providers for the purpose of facilitating or confirming insurance coverage and Platform compliance. Such information may also be shared with Clients when reasonably required for a specific project or compliance request.

ARTICLE VI

Payment Processing & Financial Data

6.1 All payment processing is handled by Stripe, Inc. ("Stripe").

6.2 Fixer Station does not store full credit card information on its servers.

6.3 QuickBooks Online is used for accounting, invoicing, W-9 collection, and 1099 reporting.

ARTICLE VII

Background Checks & Screening

7.1 Fixer Station utilizes Checkr, Inc. ("Checkr") for background screenings of Fixers.

7.2 Background checks are conducted in compliance with the Fair Credit Reporting Act ("FCRA") and applicable state laws.

7.3 Separate disclosures and authorizations are provided during onboarding.

ARTICLE VIII

Data Security & Infrastructure

8.1 The Platform is hosted on DigitalOcean infrastructure.

8.2 Fixer Station implements commercially reasonable administrative, technical, and physical safeguards.

8.3 No system is completely secure; absolute security cannot be guaranteed.

8.4 Fixer Station will provide notice of a data breach without unreasonable delay and, where required by applicable law, within applicable statutory timeframes.

ARTICLE IX

Data Retention

9.1 Personal information is retained:

- (a) while accounts remain active
- (b) as required for tax and accounting compliance
- (c) as required by contract or law
- (d) as necessary to resolve disputes

9.2 Identification images uploaded by Service Providers are deleted within ninety (90) days after a Service Provider account is closed, unless retention is required by law or to resolve a dispute.

ARTICLE X

Children's & Daycare Privacy

10.1 The Platform is not directed to children under thirteen (13).

10.2 Service Providers agree not to photograph children during service documentation.

10.3 If child-related data is inadvertently collected, it will be removed upon notice.

ARTICLE XI

Marketing & Photo Usage

11.1 Fixer Station may use anonymized job photos for marketing purposes.

11.2 Identifiable personal information will not be used without consent.

ARTICLE XII

State Privacy Rights

12.1 Residents of certain jurisdictions, including Texas, Colorado, and other states with applicable privacy laws, may have rights to request access, correction, deletion, portability, and to object to or opt out of certain processing, where applicable:

- (a) request access
- (b) request correction
- (c) request deletion
- (d) request data portability
- (e) object to certain processing

12.2 Requests must be submitted through the Company contact form and may require identity verification.

ARTICLE XIII

Business Transfers

13.1 In the event of merger, acquisition, restructuring, or sale of assets, personal information may be transferred as part of the transaction.

ARTICLE XIV

Dispute Resolution

14.1 Privacy-related disputes are governed by the dispute resolution provisions contained in the applicable Client Platform Services Agreement or Independent Service Provider Agreement, including arbitration provisions where applicable.

ARTICLE XV

Updates to This Policy

15.1 Fixer Station may update this Privacy Policy from time to time.

15.2 The updated version will be posted with a revised “Last Updated” date.

15.3 Continued use of the Platform after an updated version becomes effective constitutes acceptance of the updated Privacy Policy, except where applicable law requires additional notice or consent.

ARTICLE XVI

Contact Information

16.1 For privacy-related inquiries:

Fixer Station LLC
support@fixerstation.com

ARTICLE XVII

Electronic Acceptance

17.1 By clicking “I Agree,” creating an account, or using the Platform, User acknowledges and agrees to this Privacy Policy pursuant to applicable electronic signature laws, including ESIGN and UETA.
